

TERMS AND CONDITIONS OF ENTRY FOR THE BNP PARIBAS FORTIS EUROPEAN OPEN

1. CONDITIONS PRECEDENT

The purchase of any tournament ticket implies the acceptance of the following Terms and Conditions, which have been established for all of our visitors' safety and enjoyment and may be modified at any time. It is also possible that the protocols applicable to any health regulation established by the competent authorities, of which you will be informed by TENNIUM BELGIUM BV (hereinafter TENNIUM), may have to be complied with.

Any breach of these Terms and Conditions may result in the offender being denied access or expelled from the premises and, where necessary, legal action may be taken by TENNIUM.

The organisation warns that the programme for the BNP PARIBAS FORTIS EUROPEAN OPEN Tournament may, due to force majeure, undergo changes that, where applicable, shall be duly announced on the website www.europeanopen.be as the date of the tournament approaches.

2. TICKETS' PURCHASE.

The purchase of Tickets is specifically governed by Ticketlive's General Terms and Conditions of Sale (<https://ticketlive.be/en/general-terms/>), which the purchaser is required to accept.

The Spectator acknowledges and accepts that Ticket and Season Ticket prices are variable and are set under a dynamic pricing process, which means that such prices may change and will not always be the same.

3. CHANGES TO THE SCHEDULE.

In the event that the schedule or timetable for the BNP PARIBAS FORTIS EUROPEAN OPEN tournament undergoes changes due to force majeure, security reasons, public disorder, a decision from any competent authority or from the Tournament's Organisation, TENNIUM undertakes to announce such changes as soon as possible and, in all cases, as soon as the competition department makes the information public.

The suspension, modification or variation of the established schedule, for the reasons given above (force majeure), shall not generate any kind of liability for TENNIUM.

TENNIUM warns that adverse weather conditions such rain, extreme heat or strong winds could lead to delays in the match schedules and, in such cases, it undertakes to announce such changes as soon as possible.

Weather conditions that may lead to changes in timetables and to the scheduling shall be considered force majeure.

In any event, the Spectator acknowledges and accepts that TENNIUM reserves the right, for operational or organisational reasons and always seeking to adopt the option that causes the least detriment to the Spectator and to the Tournament and minimises any inconvenience, to modify aspects such as seat allocation (which shall remain within the same price category), match schedules and/or order of play, and, in extreme cases, the dates of the Competition.

The Spectator further acknowledges and accepts that there may be more than one venue where matches are held and different facilities hosting the Competition and expressly recognises

TENNIUM's right to determine and establish the criteria for allocating matches to such venues, as well as its right to modify such allocation for operational reasons.

4. AUDIOVISUAL RECORDING

All persons attending the tournament recognize that this is a public event, and they freely and willingly accept that their voices, images and faces may appear on television or radio broadcasts, either live or recorded, on video, in photographs and in any other media or audiovisual medium, now or in the future, without any compensation of any kind.

No ticket holder or spectator may film, photograph, broadcast, disseminate, publish, transmit and/or, in general, offer to the public (or help a third party offer to the public), live or deferred, completely or partially, free of charge or for a fee, any recording of sound, photography, video sequences, moving images, film or other audiovisual content captured on any media within the tournament premises (except as permitted in the Tournament Accreditation Policy). The continuous use of personal computers or handheld electronic devices within the limits (spectator zone) of the tournament's competition courts is prohibited, with the exception of duly accredited members of the media, tournament suppliers and tournament personnel when they are using them in order to perform their duties.

5. PRIVACY POLICY. DATA PROTECTION.

TENNIUM will have access to all of the personal data submitted on or through the Site, or otherwise in connection with the purchase of any BNP PARIBAS FORTIS EUROPEAN OPEN tickets.

This privacy policy (the "Privacy Policy") outlines how we treat your personal information and forms part of the terms and conditions of the Site. This Privacy Policy applies only to this Site, and to the purchase of any BNP PARIBAS FORTIS EUROPEAN OPEN tickets. Further information and details as well as questions, comments and requests regarding this Privacy Policy and how we use your personal data should be consulted or addressed to us via our information and contact form:

<https://www.europeanopen.be/terms-and-conditions/>

Your use of this Site signifies your consent to our collecting and using personal information about you in accordance with this Privacy Policy.

The personal data provided to, or collected by, our Services are processed by TENNIUM. If you have any concern about providing information to us or having such information used in any manner permitted in this Privacy Policy, you should not visit our websites or otherwise purchase any ticket.

This Privacy Policy describes the types of information we may collect from you or that you may provide to us when you visit our website and our practices for collecting, using, maintaining, protecting and disclosing such information. This Privacy Policy applies to information we collect: (i) through tickets' purchase, (ii) through our Services, and (iii) in text and electronic messages between you and our Services.

This Privacy Policy does not apply to any other services or any information collected by us offline or via third-party sites that may be accessed through hyperlinks on our websites.

By accessing or purchasing any ticket, you agree to this Privacy Policy.

6. BREACH OF THESE TERMS AND CONDITIONS

Any ticket holders who, due to their conduct, do not comply with these TERMS AND CONDITIONS will be denied access to the premises or will be expelled from the premises with no right to reimbursement.

7. VALIDITY AND MODIFICATIONS OF THE PRESENT TERMS AND CONDITIONS

If any clause of the present Terms and Conditions is not valid, either wholly or partially, then said clause, or part of it, will be considered excluded from the Terms and Conditions. This will not affect the enforceability of the remaining clauses.